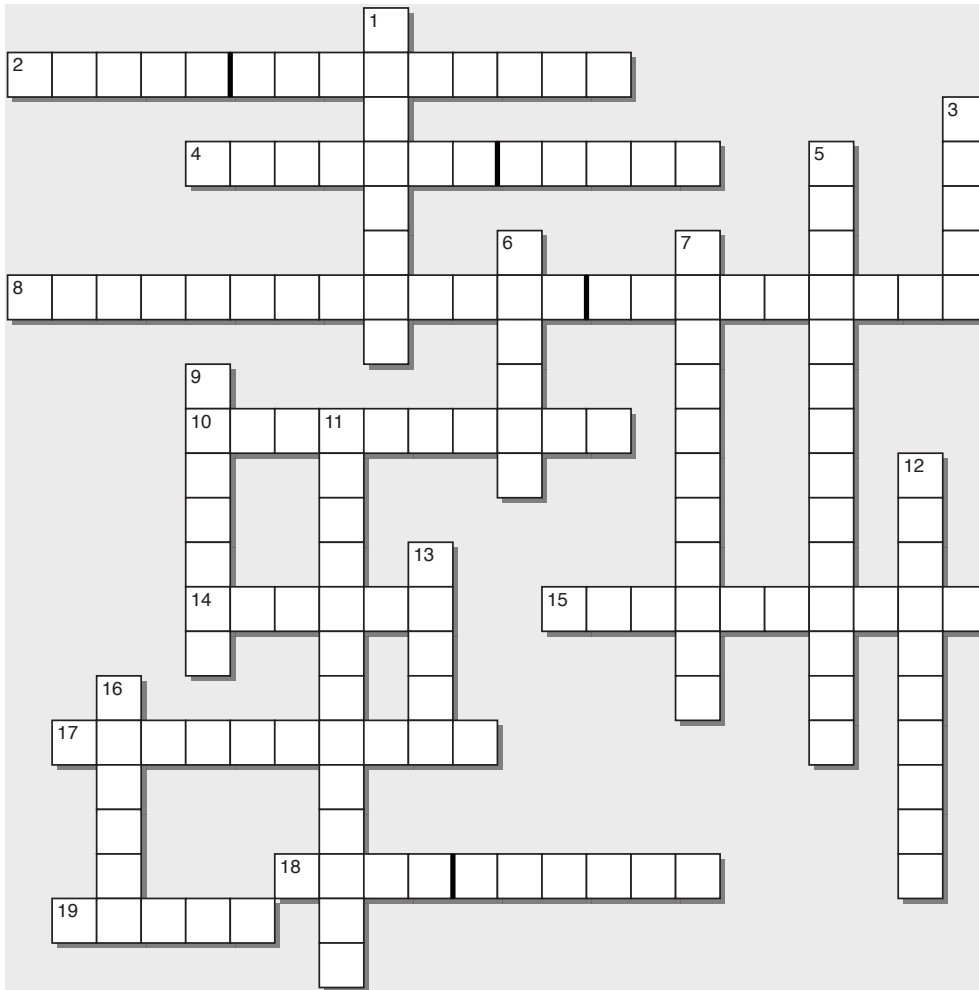


U3_Extra

Complete the crossword puzzle with words from the unit.

**Across**

2. a department of a company that is specialized in the employment and training of staff (5, 9)
4. the way of taking goods or people from one place to another (7, 5)
8. a person or company's effect on the environment, e.g., the amount of natural resources they use (13, 9)
10. an activity or event that has a unique effect on a person
14. to ask for a sum of money in return for a good or service
15. the services, buildings and resources used for a particular purpose
17. to be supported by money offered by another organization or government
18. property (4, 6)
19. workers, employees

Down

1. someone who purchases a good or service
3. a person staying at a hotel or other type of accommodation
5. structures and facilities, such as buildings and roads, that are needed for a business or a country to function well
6. an establishment where people go to play gambling games
7. the business of accommodation, entertainment, food, drink and other leisure services
9. the action of providing customers with something that they need or have purchased
11. something that is used for enjoyment such as films, music and books
12. money that is put into something for future profit
13. a place or building used to hold events, gatherings and meetings
16. a shop or company that sells products or services

U3_Extra

Answers

